

16<sup>th</sup> March 2020

Dear Friends of The Inn at Welland

Due to the latest global Covid-19 virus I wanted to assure you of the diligence to our approach regarding the health and wellbeing of our customers and staff. David and I are personally committed to the following strategy and initiatives:-

- If you are not feeling great, we ask you to postpone your visit to us until you are feeling better
- We will as always extend a warm welcome to arriving guests, however at this time it will not be accompanied with a handshake or any other physical contact.
- We ask for your help in washing your hands thoroughly as often as possible
- Every single member of our team have committed to washing hands thoroughly at least every two hours
- We are cleaning and sanitising all touched surfaces including door handles and wash rooms every two hours.
- Every two hours the building is sprayed with Puressestiel Purifying Air Spray to help eliminate airborne bacteria.
- From immediate effect we are wherever possible reducing density of tables within the restaurant so there is greater distance between you and your neighbours.

We are closely monitoring the daily changing government guidelines and following their instructions accordingly.

This is not an easy time for anyone at the moment, it is a dramatic situation and will continue to evolve, at present it is very much business as usual - we are a small family business in a beautiful rural location

And we welcome your continued support.

Kind Regards

David & Gillian